



Electrical Installations

Frequently Asked Questions



Discover how to complete your project hassle free ... on budget, on time to the highest standard of quality and professionalism with...

HALL ELECTRICAL SERVICES

Done Once, Done Right



1. Who Is Hall Electrical Services?

Hall Electrical are providers' of electrical services for renters, home owners, landlords, and businesses looking to repair electrical faults or need electrical installation on a new project in the Auckland area. Unlike other smaller electricians, Hall Electrical provides highly professional & honest electricians to ensure you are understood and happy.

"Our gallery lighting looks great... you helped us work through and fix each and every problem. Your staff were always helpful, friendly and very accommodating" Lynn

2. Why Would I Need Hall Electrical?

Our Vision

Be widely recognised as the preferred provider of Electrical Services Auckland wide through professionalism, honesty & understanding the customer's needs.

Brand Values

Trust, Honesty, Reliability, Punctuality

I do what I say I will. I give others respect by communicating honestly always keeping integrity at the top of my mind. I take ownership of the situation, accountability and responsibility for my actions.

Leadership, Motivation, Encouragement

I lead by example. I am able to make decisions and am confident in the outcome. I am eager and happy to show my passion and enthusiasm in support of others.

"Many Thanks for a prompt and professional service. I look forward to recommending you to others" Andrea

Professionalism, Skilfulness, Efficiency

I always deliver excellent products and services in a timely and tidy way with the customer and teams best interests in mind. I am happy to receive feedback & always looking for ways to improve. I go the extra mile and live by the motto; Do it Once, Do it Right.

Understanding, Approachability, Achievement, Enjoyment

I listen to everyone, always seeking first to understand before being understood. I form meaningful relationships with customers and team members to add value to all I come in contact with. I seek balance and perspective, and accept happiness through fun.

3. I'm Doing An Alteration, When Do I Need To Speak With You?

Right at the beginning before you have started. Quite often there are electrics to be disconnected to make the job safe for everyone. Only a **licensed Electrician** is allowed to disconnect live wiring, (not your carpenter, builder, painter or plumber... even if they say they can). Remember, it is your loved ones in your home most of the time, don't risk their lives to save a few bucks.

We will sit down with you and discuss exactly what you want. We will also talk through the job and discuss your different options. If you have been unhappy or uneasy in the past with advice from trades-people, we understand. At Hall Electrical we pride ourselves on the way we make you feel. It is our goal to make you feel comfortable and assured that you have been understood and you are going to get what you want.

4. Who Works Out Where Everything Goes?

Different trade companies have different policies. If you have a plan, basic or comprehensive, we like to sit down and draw up the plan with you. Because we are doing it every day, we can discuss with you options that may work better for you. Once the job starts we like to walk around with you and mark where everything will go giving you total confidence and visibility that the project will turnout as intended.

5. How Do We Eat When Our Kitchen Is Ripped Out?

While the kids might like “takeaways” as an option, you might prefer to continue on with your meal preparations with the least amount of disturbance ... sorry kids. The alteration to a kitchen is expensive enough. We make sure if at all possible the electrics are functioning again ready for dinner or when you get home.

6. We Aren't Going To Paint For Ages, Can We Get Our Electrics Going?

Yes. A lot of the switches and power points we use have special paint covers. We will fit the switches and power points, liven everything up and when it is time to paint, the cover clips easily over the outlet, allowing you to paint right up to the edge. Once dry remove the paint cover and fit the finished cover.

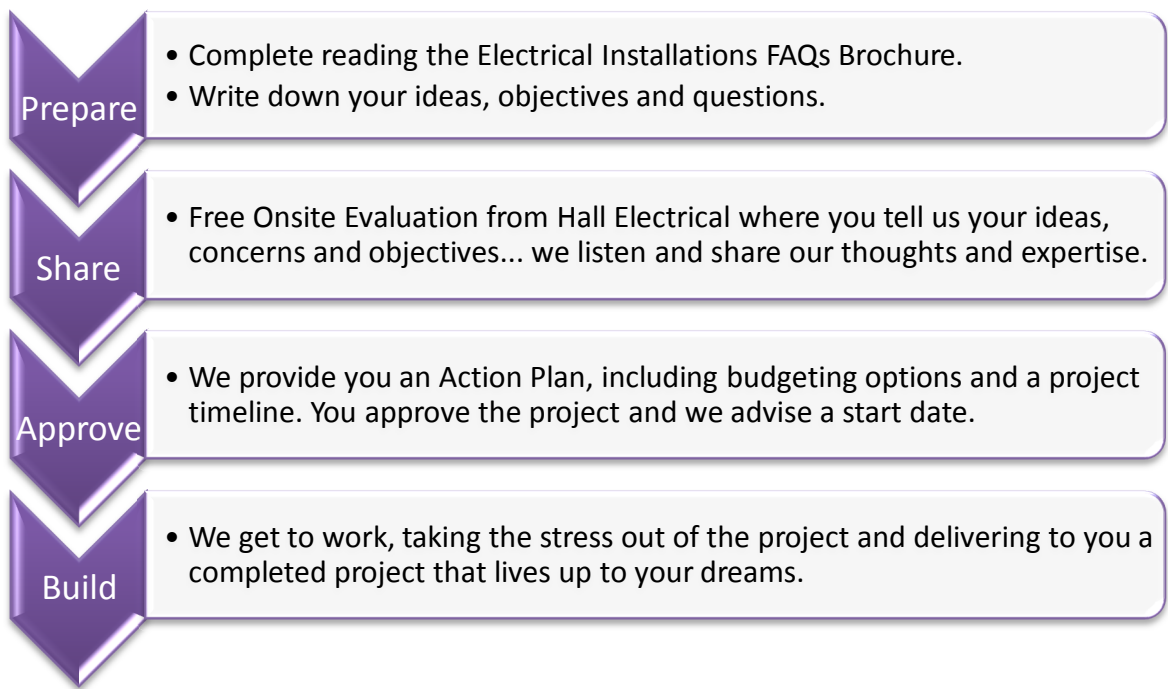
7. I Don't Know Anything About Electrics, How Do I Know You Will Do What You Say?

We will provide you with an itemised Action Plan so you know exactly what you are getting before we start work. We are also members of The Electrical Contractors Association, and live by their ethical standards. If you are unhappy for any reason, they will assure you the correct procedures have been followed. If there is something wrong, the Association will arrange for the fault to be rectified at no expense to you.

8. I Have A Budget, How Do I Avoid Extras?

We understand this area can be a concern, so we promise to provide you with the most accurate costings in your Action Plan, and if at any stage we see the project changing those costings we will stop and advise you straight away with you options, keeping you informed and in control. We want you to feel comfortable like so many of our happy clients... that you have found an electrician you can trust.

9. Now what?



Check us out online to view case studies of projects we have done

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